



Data and Impact Volunteer

Where: Working from home or at the Salford Foodbank warehouse/office at 4 Kansas Avenue, Salford, M50 4GL

Time commitment: Flexible - Approx 4 hours a week

Main contact: Emma Rapley, Foodbank Manager

Why we want you

As a food bank we have a vision to end the need for our services in our local community. We are recruiting a Data and Impact volunteer to support us to use our data to help us make better, evidence-based decisions that respond to need, reflect the community, and help shape the delivery of our strategy. Our data comes from various sources, including our database, referral agencies, public data sets, and the voices of our staff, volunteers, and people who are referred to our food bank. You will analyse and interpret the data and provide reports on your findings in response to operational and strategic requests.

Why volunteer with us

Volunteering is a fantastic way for you to be involved in your local community. Volunteers are at the heart of all that we do as a food bank. The role of volunteers dedicating their time and skills to support people in crisis will continue to be critical as we work to fulfil our vision of seeing a UK without the need for food banks.

What you will be doing:

- export and analyse data from our database and other relevant systems to identify trends, gaps, and points of interest
- engage with staff, volunteers, and partner organisations to gather further insight and qualitative data, for example, local demographics or food flow
- support Foodbank staff with providing reports such as monthly activity dashboards, graphs and other strategic reporting
- prepare visual data to share at Trustee meetings, and also with our supporters via email and on social media
- monitor and track changes in data over the long term to support the food bank manager with capturing trends and predicting future demand and need

Skills you need:

- ability and experience in understanding, analysing, and reporting on raw data

- confidence to question and demonstrate curiosity around data using a methodical and logical approach
- confidence to present findings and ability to communicate insight in plain English, both written and orally
- understanding of confidentiality, safeguarding, data protection, equality, diversity and inclusion, and the ability to volunteer within our policies and guidelines
- confident level of computer literacy, including using Excel, and other Microsoft packages
- organised, self-motivated, and good attention to detail
- ability to get on with others and be part of a team, as well as being motivated to complete tasks independently.

What's in it for you:

- having an enjoyable experience whilst volunteering with us
- providing an essential and much needed service at our food bank
- making a difference for people in the local community
- meeting new people and being part of a motivated team
- learning new skills and utilising your existing skills to make a difference
- challenging yourself to try something different, learn and develop.